

FLINTSHIRE COUNTY COUNCIL

REPORT TO: **SOCIAL & HEALTH CARE OVERVIEW & SCRUTINY COMMITTEE**

DATE: **5TH MARCH 2015**

REPORT BY: **CHIEF OFFICER, SOCIAL SERVICES**

SUBJECT: **COLLABORATIVE PROJECTS UPDATE**

1.00 PURPOSE OF REPORT

1.01 To receive a progress report on projects and services running collaboratively across North Wales.

2.00 BACKGROUND

Established collaborations

2.01 There are a significant number of social care projects and services that are well established and continue to run effectively across the North Wales region. These include:

Service	Focus
Emergency Duty Team	A long established sub regional emergency response service between Flintshire, Wrexham and Denbighshire.
Telecare /Telehealth and Assistive Technology	A 24-hour bilingual call and response service to support people using assistive technology in their own homes.
Mental Health Partnership	A Partnership approach to the development and delivery of mental health services across North Wales
Area Partnership Board – Substance Misuse	Multi agency partnership led by Health to develop services for people who misuse drugs, alcohol or other substances.
North Wales Carers Strategy	The Project Board oversees the implementation of the Carers Measure and the allocation of regional Welsh Government funding. The project is led by Health.
North Wales Commissioning Hub	The role of the Hub includes sourcing complex, high cost placements for adults and children, focussed contracting monitoring and strategic development of commissioning across the region. A review of the scope and benefits of the

	Hub has been commissioned to inform the future focus of the Hub.
Social Care in Partnership	SCiP promotes a collaborative approach to business development, education and training within the Social Care Sector
North East Wales Community Equipment Stores (NEWCES)	A joint service between Flintshire, Wrexham and Health providing community equipment for health patients and local authority service users
Regional Safeguarding Children's Board Guidance and Sub Regional Board	North Wales Safeguarding Childrens Board required by Welsh Government along with a sub regional board for Flintshire and Wrexham
Integrated Family Support Service (IFSS)	Joint operational service providing specialist services to families with complex needs across Flintshire and Wrexham
North Wales Adoption Service	The Service is now in its fifth year of operation. The Region has built on the existing service as part of the Welsh Government development of a National Adoption Service.

New developments

2.02 During 2014/15 the following collaborations have been established:

Service	Focus
Single Point Of Access	Transforming access to community based Health & Social Care Services through the development of a Community Single Point of Access in each local authority area. The SPoA will be based at Preswylfa and will launch in the Spring
Intermediate Care Fund	This one year fund has been established to develop and enhance intermediate care. A range of innovative projects have been established in Flintshire working in partnership with Health and the 3 rd sector. Funding has been confirmed from 2015 through Health with a clear recognition of the need for continued partnership working. Whilst funding has reduced we will be looking to ensure successful projects are now mainstreamed.
Integrated Services Board	Strategic planning for integrated service delivery across Health and social care including: Intermediate Care Fund; Strengthening the Connections;

	Integrated Assessment, Statement of Intent
Regional and Sub Regional Safeguarding Adults	Regional and sub regional (Flintshire and Wrexham) infrastructure to co-ordinate and ensure the effectiveness of Adult Safeguarding across the Region.
Enhancing dementia care	The project is supporting the development of a range new service models for dementia care and up-skilling the workforce in person centred dementia care. This includes the dementia RED (Respect Empathy Dignity) project in partnership with GP surgeries.
Workforce collaboration	Developing a shared approach to workforce development including an options appraisal for a regional workforce service.

3.00 CONSIDERATIONS

Governance and performance

- 3.01 There are clear governance arrangements and management structures in place for the regional collaborations. At a senior level the regional agenda is managed through the North Wales Social Services Improvement Collaborative (NWSSIC). NWSSIC is made up of the 6 Directors of Social Services in North Wales. NWSSIC reports to the North Wales Leadership Board formed by Cabinet Members of each authority chaired by the Chief Executive of Wrexham.
- 3.02 Through the governance arrangements Flintshire, along with regional partners, is able to direct the development and focus of the collaborative projects/services and assess their effectiveness. Overall the projects/services are running well. There is good evidence of services developing greater resilience at a strategic and operational level through harnessing effort, skills and knowledge. Many initiatives have lead to cost avoidance with a modest number delivering cashable savings.
- 3.03 As with all services there are associated challenges and risks which are managed through a Programme Board and developing and sustaining regional approaches can take significant Officer time. Positively, there are no specific performance issues that need be escalated arising from the regional collaborations and our assessment is that the investment in these services is worth sustaining.
- 3.04 Locally the Strategic Partnership Board continues to meet on a quarterly basis. The Board is chaired by the Leader of the Council and membership includes the Chief Executive and the Cabinet Member for Social Services and key Officers and board members

from Betsi Cadwaladr University Health Board. The Partnership meeting has proven to be a useful vehicle in cementing a joint commitment to improving and progressing partnership working between health and social care in Flintshire.

- 3.05 All currently established collaborations comply with the Councils protocol for approving, tracking and reporting this work.

4.00 RECOMMENDATIONS

- 4.01 Scrutiny are asked to note the continued success in managing and developing regional projects/service collaboration.

5.00 FINANCIAL IMPLICATIONS

- 5.01 A number of the collaborative projects noted have supported Flintshire County Council to manage the overall cost of running services.

- 5.02 The recent announcement on the allocation of Intermediate and Primary Care funding to Health provides a real opportunity to ensure that specific intermediate care projects can continue to support improved outcomes for residents across the region.

6.00 ANTI POVERTY IMPACT

- 6.01 NA

7.00 ENVIRONMENTAL IMPACT

- 7.01 NA

8.00 EQUALITIES IMPACT

- 8.01 NA

9.00 PERSONNEL IMPLICATIONS

- 9.01 NA

10.00 CONSULTATION REQUIRED

- 10.01 NA

11.00 CONSULTATION UNDERTAKEN

- 11.01 NA

12.00 APPENDICES

12.01 None

**LOCAL GOVERNMENT (ACCESS TO INFORMATION ACT) 1985
BACKGROUND DOCUMENTS**

None

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